

Payment Cards Processing at UNL

VOLUME 3, ISSUE 3

AUGUST, 2009

**University of Nebraska —Lincoln
Bursar's Office**

PCI Compliance

We are *VERY* pleased the 2008-09 PCI SAQ and scanning data are in the hands of Central Administration. But, that doesn't mean that we can forget about PCI. As has

been said before, PCI is a journey. . .

PCI is a program, not a project. We have to continually maintain compliance. Non-compliance means we can no

longer offer credit cards as a payment option. It's that simple!

So, THANK YOU for your support in the past and your on-going efforts in the future.

*Welcome to our
newest merchant!*

*Huskers
Authentic*

*Considering a
new/different online
process?*

*Be sure to consult
with the Bursar's Office
BEFORE
committing to a new
process.*

Coordinating the UNL PCI effort is one of the most challenging tasks we've ever undertaken. One of the many challenges faced is knowing how we can best facilitate the needs of the large variety of merchants we support — paper, online, large, small, complex, basic.

Another challenge is how to efficiently inform and coordinate the efforts of the different areas of responsibility such as Business Managers, Information Technology staff, retail staff and support staff.

In an attempt to enhance that effort, we would like your feedback. We really want to hear your suggestions and ideas on how to improve the PCI Compliance process and how we should provide information to you. It would be very helpful as we consider

how to approach this next year. PCI is definitely a changing, evolving process. We hope to improve on the



current efforts and create an information exchange that is more beneficial and effective for all. But we need your help. Here are some possible ideas to get you started:

- how to conduct meetings
- should we split up meetings into different groups & how (i.e. role)

- topics that would be of interest to you
- how to improve communications to merchants
- is an "open discussion" desired at meetings

Thank you and we look forward to hearing from you!

Email:

bursar@unlnotes.unl.edu

or

Call:

Jennifer Hellwege

472-9004

Lyda Snodgrass

472-9003

**University of Nebraska —Lincoln
Bursar's Office**

121 Canfield Administration Bldg
Lincoln, NE 68588-0412

Phone: 402-472-1734
Fax: 402-472-2959
E-mail: bursar@unlnotes.unl.edu



The Office of the Bursar is responsible for administering the University of Nebraska-Lincoln money handling policies and procedures. Don't ever hesitate to contact us with any receipting questions you may have.

PCI Scanning Process – QUALYS GUARD®

Thank you all for your work in cleaning up the issues found during the scanning last quarter. We understand that the scanning process can be challenging and are very appreciative of your efforts in maintaining our compliance in this area.

Good News!

Zac Reimer is reviewing our current scanning procedures and believes we will be able to change how the scans run. Currently, the scanning is done internally through a scanning appliance housed at UNL. If we can change the scans to run from outside of the University, the number of vulnerabilities detected by the scans

should be reduced. This would ease the load placed on all of us by the PCI scans. We will follow up with you on any changes that will take place as Zac determines and implements any new procedures.

Future Quarterly Scan Schedule

Based on the last quarter's scan process, we have changed our schedule going forward. The "Official Quarterly PCI Scan" will be set for 3 wks prior to the end of the quarter. This will allow more time for any necessary documentation or system changes to be handled on any IPs that have FAILED.

The "Official 1st Quarter 2009-10

PCI Scan" is scheduled for:

September 9th

Regularly Scheduled Scans

We will continue to do scans regularly throughout each quarter to allow new items that come up to be resolved quickly and as they occur. Hopefully, this will reduce the "crunch" felt when the official scan is run.

Wireless Guidance

The PCI DSS published new guidelines in July, 2009 which covered the subject of Wireless Local Area Networks (WLAN). These guidelines are available at:

https://www.pcisecuritystandards.org/education/info_sup.shtml

If you have questions in this area or want to know more, please visit the PCI website to get your information straight from the experts.

